

## Thunderbolt™ 3/USB-C I/O Card

### Installation Instructions



Thunderbolt™ 3/USB-C I/O Card

### THUNDERBOLT™ 3/USB-C I/O CARD IN THE BOX



Screwdriver



Labeled Door



The Falcon-NEO Thunderbolt 3/USB-C I/O Card is not hot-swappable. Always turn the Falcon-NEO **off** before connecting or disconnecting the I/O card to/from the Falcon-NEO. Drives, enclosures, or Mac systems connected to the I/O card can be hot-swapped.

To install the Thunderbolt 3/USB-C I/O card:

1. Turn the Falcon-NEO OFF and disconnect the AC adapter/power supply from the back of the Falcon-NEO.
2. Turn the Falcon-NEO upside-down and use the included screwdriver to remove the desired I/O port door:



3. The open I/O port should look like this:



4. Take the power cable from the Falcon-NEO and connect it to the power port on the Thunderbolt I/O card. Once the power is connected, connect the Thunderbolt/USB-C I/O card into the open I/O port.



- Using the included screwdriver, tighten the two small screws on each side of the I/O card into the post.



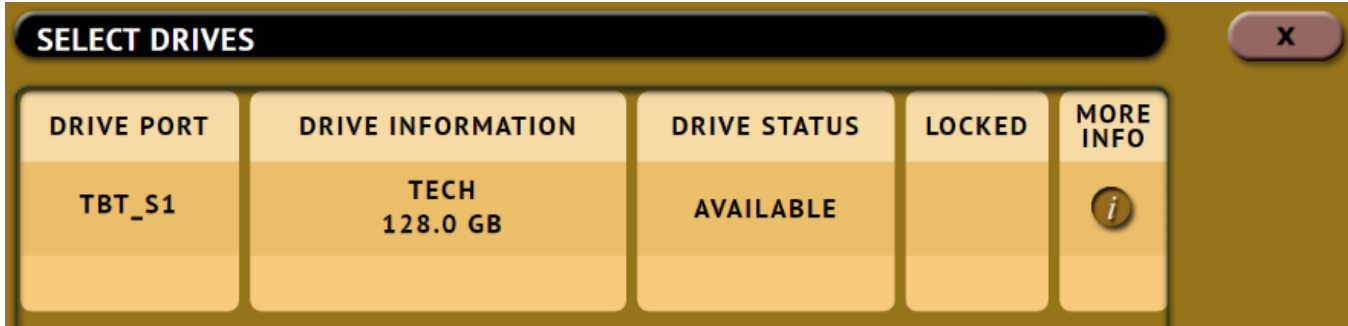
- Take the labeled door and attach it back to the open I/O port. Use the included screwdriver to re-tighten the screw to the I/O port door.
- Repeat steps 2 through 5 to install other Thunderbolt/USB-C I/O cards to any of the other available I/O ports.

Once all the Thunderbolt/USB-C I/O cards have been properly installed, the Falcon-NEO can now be used with Thunderbolt/USB-C external drives and storage enclosures. Any connected Thunderbolt/USB-C external drive and enclosure should appear like any other drive.





The Falcon-NEO Thunderbolt 3/USB-C I/O Card is not hot-swappable. Always turn the Falcon-NEO **off** before connecting or disconnecting the I/O card to/from the Falcon-NEO. Drives, enclosures, or Mac systems connected to the I/O card can be hot-swapped.



## Technical Support Information

For further assistance please contact  
Logicube Technical Support  
By phone: **(+1) 818.700.8488, option 3, 8 a.m. – 5 p.m. PT, M-F**  
**(excluding US legal holidays)**  
or by email: [techsupport@logicube.com](mailto:techsupport@logicube.com)